

April 02, 2020

Hello Partners,

In order to combat the spread of COVID-19 our worlds have changed very quickly, and Fieldpiece has changed quickly too. As part of the Essential Workforce, you need to keep working, so Fieldpiece is here for you.

Our supply chain is fully functional and as always, we are just a phone call away at 714-634-1844, Monday - Friday, 8 am - 5 pm (PST) for any questions or technical support. Distributors can continue to place orders as you normally do either via fax, 714-551-2299, or email at [orders@fieldpiece.com](mailto:orders@fieldpiece.com). We are shipping orders every day from both of our warehouses (California and Georgia), and we are also processing warranties and answering sales and technical calls.

Even though Fieldpiece is working remotely when possible and practicing social distancing, to date all systems are a go. We hope things change for the better soon, but please be understanding if our response is occasionally delayed – we are committed to responding to all phone and email inquiries.

Depending on where you are in the world, you're experiencing the effects of COVID-19 in different ways. Whether the effects are significant or minor at this moment, please keep in mind your safety and the safety of others at all times. You're out there on the front line and Fieldpiece thanks you for everything you do. It's a tough job, but one that's extremely important for everyone, in many ways.

We certainly appreciate your understanding and patience during this time. Thank you for choosing Fieldpiece!

Warm regards,



Cameron Rouns, CEO  
Fieldpiece Instruments, Inc.



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Phone 714.634.1844 1636 West Collins Ave, Orange CA 92867 Fax 714.551.2299

[www.fieldpiece.com](http://www.fieldpiece.com)